

Dear community members,

Salaamun Alaykum. We are pleased to announce that we will be physically re-opening the Al-Zahra Centre beginning with the Eid Al Ghadeer program scheduled for 18 Dhul Hijjah 1441AH (August 8, 2020). Keeping the current situation in mind and adhering to the guidelines provided by the Public Health department of the Region of Waterloo, we have decided to re-open our Centre with strict restrictions, to provide a safe environment for the attending Mo'mineen. As always, we are relying on our team of dedicated volunteers to successfully host you. We will need your understanding and cooperation to achieve this goal. Please review our Policies and Procedures below. Thank you for your support.

AL-ZAHRA RE-OPENING POLICY AND PROCEDURES

1. Online registration is required separately for each program to physically attend programs at the Centre. Attendance will be limited to 70 persons, ages 10+.
2. Physical capacity is limited to 35 brothers and 35 sisters.
3. Physical attendance registration will close 24 hours before the program starts. Entries submitted after that time may not be processed.
4. If you are unable to attend after booking a spot online, please cancel your registration by contacting Br. Ahmed Raza (519-781-7435), Sr. Hanna Batool (519-741-7435).
5. Registered spots can be cancelled at least 24 hours prior to the program by contacting the Volunteers mentioned above. Contact personals are approachable through text messages during the working hours, and calling after working hours.
6. If anyone arrives as a "drop in" without having pre-registered online, he/she can be registered on the spot by one of the volunteers provided that there is still unused capacity at the Centre AND they pass the screening questions.
7. In case of no show up without canceling the registered spot, priority will be given to the community members in the waiting list for the next programs.
8. Seniors, Children under 10 years of age, and all community members who are vulnerable are recommended to stay at home and participate in the program online.
9. Anyone experiencing any symptoms of illness should not attend. Symptoms include, but are not limited to: fever, cough, and shortness of breath.
10. Prior to entry at the Centre, all attendees will need to confirm the screening questions that they answered during the online registration process.

11. All attendees are required to wear face masks at all times and avoid handshakes, hugs, and all other physical contact. Please maintain social distancing and practice good hand hygiene. Please avoid touching the face (eyes, nose, and mouth).
12. Attendees are required to bring their own masks as Al Zahra has a limited supply. If you do not have a mask or forget to bring it, one will be provided for you.
13. Hand Sanitizers will be available at entry, exit, and throughout the Centre. Please avoid using the washrooms unless absolutely necessary.
14. Unfortunately, Wudhu/Ablution is not permitted on the premises.
15. Eating, drinking, and food handouts are strictly NOT allowed at the Centre.
16. There will be no Congregational Prayers (Salat) at the Centre.
17. Everyone is required to bring their own prayer mat and turbah in case he/she wants to pray in the center.
18. All attendees are requested to cooperate with the Volunteers in every situation.

FOR THOSE ABLE TO COME TO THE CENTRE

BEFORE COMING TO THE CENTRE

- Please perform Wudhu as the centre's washrooms will only be available for emergencies.
- Please ensure your hands are sanitized (you will be required to re-sanitize your hands upon entry).
- Bring a mask.

UPON ENTERING THE CENTRE

- Maintain social distance of 2m all times.
- Those who have registered online will be allowed to attend the program. If however, you arrive as a "drop in" without having pre-registered online, AND there is still unused capacity at the Centre, you can be registered on the spot by one of the volunteers provided you pass the screening questions.
- Please follow the direction of volunteers.
- Please sanitize your hands using the available sanitizers.

WHILE IN THE CENTRE

- Please stay at specified 'marked space' all time. The marks are 2 metres apart.
- Please wear your mask at all times.

WHEN LEAVING

- Maintain social distance of 2m all times.
- Please sanitize your hands.
- Please refrain from socializing or gathering in the parking lot. We ask that you walk directly to your car and safely make your way home.

The volunteers at the Centre intend to do their best to enforce the social distancing rules, mask wearing, and sanitization guidelines. We ask that you please respect their direction.

DISCLAIMER

Al-Zahra, its Directors, and Volunteers always strive to keep the health and safety of our community as our number one priority. There is still some risk present when leaving your home. Each individual bears responsibility for their own actions, and Al -Zahra (Directors and Volunteers) will not be held liable for any consequences arising from the submission of inaccurate information and your visit at the Centre.